

SEMOPX Info – 12 January 2022

M7/ComTrader: Password Expiry 6.11

Important information – Action required

- Password Expiry Policy update

Dear Member,

We would like to take this opportunity to remind you about important changes that were implemented as of 9 November, 2021.

Activation of M7 Password Expiration Policy

Implemented with the go-live of M7 6.11 version, the improved and more secured password expiration policy was activated on 9 November 2021. (First expiry 08/02/2022)

M7 Password Expiration Policy

Currently, your password is locked after 90 days of inactivity. With activation of the new M7 password expiration, **each user password must be changed every 90 days, no matter if the user has been active or not during this period. The initial 90 days period started as of 9 November 2021 and then restart at each user password change. This change is applicable for all types of users (Trader / Back Office / Report / API / API Team User) in production only (not in simulation environments).**

Please see below important information regarding the new password policy:

- **The user will be informed** about the upcoming password expiration **twice** via e-mail (10 days before expiration / at the expiration day).
- **The password has to match LDAP criteria, mentioned in MFG110 – Trader Manual ComTrader, page 17.**
- **The password expiration policy began after deployment (6.11) of the password policy and was effective immediately.**
- If you are connected while the password expires, the user will not be disconnected but it is not possible to login after the next logout.
- **The expiration of user passwords will not apply to Advanced Simulation.** Hence the password expiration cannot be experienced in ASIM.
 - But this does not prevent you from testing that your Password Change Request and process work.
 - You can still use the Reset password functionality (ComTrader login panel “Forgotten password” link)

There are several ways to reset the M7 password:

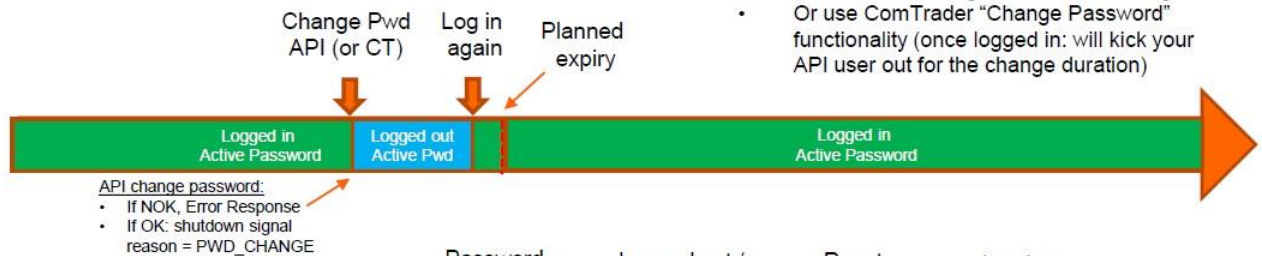
1. via the forgotten-password/reset-password functionality in ComTrader,
2. by contacting [Market Operations](#),
3. using the link in the reminder e-mail before expiration.

Scenario 1: password changed before expiry

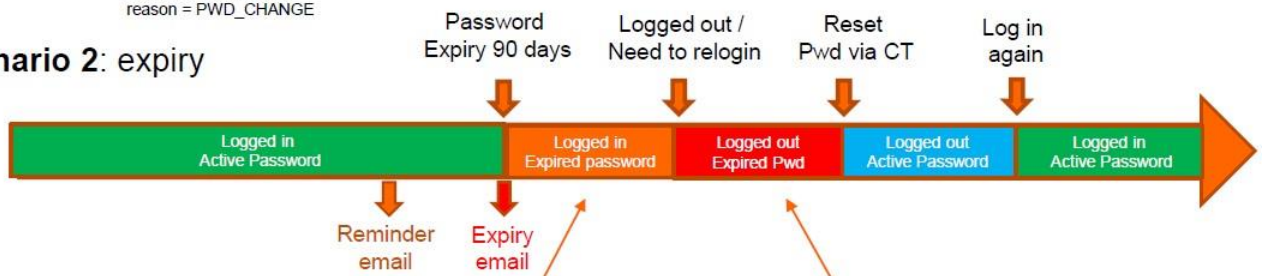
Before your password expires:

You can change your password :

- Use the API Change Password message
- Or use ComTrader "Change Password" functionality (once logged in: will kick your API user out for the change duration)



Scenario 2: expiry



If your API user password expires while your API app is connected:

- Your API user is NOT kicked out, your app can pursue its activity without any limitation
- Next login possible only once the password gets changed
- You can still change your password via the API
- You can only use ComTrader if you were already connected via ComTrader (non API user)

Once your password is expired :

- You cannot log in: cannot use CT "change password"
- use the ComTrader "Forgotten password" functionality to RESET your password and get a new one by email from M7.
- Then you can change it into a personalized one (via API or CT)

Please contact our Market Operations Team (marketops@ops.semopx.com) if you experience any kind of issue with your password.